



**CANADIAN
BUTCHER BLOCK
COMPANY INC.**

Product Warranty Information

The only warranty, expressed or implied, is a one-year guarantee against any defect in workmanship. Our glue seams will not fail and our finish will not crack or peel.

Wood is a living product and as such changes with its environment. To enjoy the natural beauty of a wood countertop year after year, ***proper installation is required*** to account for expansion and contraction due to changes in humidity. Each wood countertop has its own characteristics and will develop a unique patina over time. Patina refers to an aesthetically appealing appearance that develops on wood through age, exposure and regular use. Possible small cracks and wood checking may also occur. This is not a defect in the product or the workmanship.

This warranty does not apply to damages which may result from neglect, accidental or intentional damage, normal wear and tear, misuse of product, unauthorized repair, exposure to extremes in temperature and humidity, and alteration or abuse of the product.

Wood products ordered "unfinished" do not come with a warranty. For the purposes of this warranty, "unfinished" refers to wood products treated with any finish other than our Permanent Soy Oil. A countertop treated with Block Oil is considered "unfinished".

Repairs or replacement under this limited warranty will be made directly through Canadian Butcher Block Company or through an approved distributor. If possible, the same dealer/distributor from which the product was purchased should be contacted. Should the dealer or company representative find that it is necessary to return the product to the workshop, all packing and shipping costs will be the responsibility of the customer.

Factory obligation under this warranty, is limited, at the option of Canadian Butcher Block Company to repairing the product (or replacing it with one of equal type and quality), within 90 days after receipt of written recommendation from the dealer, provided none of the above exceptions are evident.

Canadian Butcher Block Company shall not be liable for any loss or damage arising from use, or for consequential damages. This warranty gives certain legal rights and there may be other rights that vary from province to province or state to state.