



**CANADIAN  
BUTCHER BLOCK  
COMPANY INC.**

## **Product Warranty Information**

The only warranty, expressed or implied, is a one-year guarantee against any defect in workmanship. Our glue seams will not fail and our finish will not crack or peel.

Wood is a living product that changes with its environment. ***Proper installation is required*** to account for expansion and contraction due to normal changes in humidity. Each wood countertop has its own characteristics and will develop a unique patina over time. (Patina refers to an aesthetically appealing appearance that develops on wood through age, exposure and regular use.) Small cracks are possible and wood checking may also occur. These are not defects in the product or in the workmanship.

This warranty does not apply to damages which may result from neglect, accidental or intentional damage, normal wear and tear, misuse of the product, unauthorized repair, exposure to extremes in temperature and humidity, and alteration or abuse of the product.

***Wood products ordered "unfinished" do not come with a warranty. For the purposes of this warranty, "unfinished" refers to wood products treated with any finish other than our Permanent Tung Oil. A countertop treated with Block Oil is considered "unfinished".***

Repairs or replacement under this limited warranty will be made directly through Canadian Butcher Block Company or through an approved dealer/distributor. If possible, the same dealer/distributor from which the product was purchased should be contacted. Should the dealer/distributor or company representative find that it is necessary to return the product to the workshop, all packing and shipping costs will be the responsibility of the customer.

Obligation under this warranty is limited, at the option of Canadian Butcher Block Company, to repairing the product or replacing it with one of equal type and quality within 90 days after receipt of written recommendation from the dealer/distributor, provided none of the above exceptions are evident.

Canadian Butcher Block Company shall not be liable for any loss or damage arising from use, or for consequential damages. This warranty gives certain legal rights and there may be other rights that vary from province to province or state to state.